



When looking to use Office 365, SharePoint, and Microsoft Teams for business process automation, the question comes up: Should you build your own solution or license an existing application? This is a perennial question in software purchasing.

[Crow Canyon Software](#) makes this decision easy by offering both options:

1 – BUY EXISTING SOFTWARE: Crow Canyon Business Applications

If you are looking to implement common, standard applications on Office 365 or SharePoint on-premises, we have a number of [Business Applications](#) ready-to-go. Our [IT Help Desk](#) is very popular and provides all the features you need in an IT Ticketing System. It can be used along with our [Asset Management](#) application to track and manage IT assets.

If you want [Purchasing](#), [Contract/License Management](#), and [Project Tracking](#), we have those available also, as well as [Work Orders](#) and [Equipment Tracking](#).

These programs are full-featured, fully supported, and can be implemented quickly. Configuration support, training, and user manuals are available. Further customizations on these applications can easily be done with the built-in NITRO Studio forms & workflow layer.

If you are looking for a “mainstream” application, buying existing software can get you a robust, well-supported program that is installed and implemented quickly,

2 – BUILD YOUR OWN: Crow Canyon NITRO Studio

If you have a number of forms or processes to implement, InfoPath forms to replace, or just want to build your own solutions, our [NITRO Studio forms and workflow platform](#) is, on our opinion, the best option out there. NITRO provides all the features you need to build workflows and automate processes.

NITRO Studio comes with a Forms Designer, Visual Workflow Designer, Approval processes, Email/Text Sync, Portals, Reports, Print/Doc Management, and more.

NITRO runs in the commercial Office 365, the GCC, the GCC High, and in SharePoint 2013, 2016, and 2019. In the Office 365 versions, it is fully integrated with Microsoft Teams, with a [Bot app](#) available.

With a minimal amount of training, power users can be building workflows that meet specific organizational or departmental requirements.

Often, a particular process needs automation, but there is no exact ready-to-go application available. With NITRO Studio, just about any business process, no matter how idiosyncratic, can be fully automated.

Templates Available

We also provide templates with NITRO Studio that are a hybrid of “build your own” and “buy existing software”. These templates give you a basic application framework to work from along with all the features of NITRO Studio. That way, you are not starting from scratch. The most common template is the [Request Manager](#), which can be modified in many ways to handle just about any type of request – vacations, access, supplies, document revisions, etc.

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Crow Canyon Provides Fully Supported Software, Whichever Way You Go

Whether you go with our existing Business Applications or build your own with NITRO Studio, our goal is to get you up and running quickly with excellent support and services. We provide training, a Support Center, free Workshops, a KB, a forum, live chat, ticketing, and more.

However you answer the “Buy Existing Software” or “Build Your Own” question, Crow Canyon is here to help drive business automation and implement modern processes at your organization!

If you are interested in learning how Crow Canyon can benefit your department, reach out to our sales team at sales@acuitytechnical.com.